



DELCO DOGGIE

Pet Services

GENERAL TERMS & CONDITIONS

Payment & Additional Fees:

- (1) All payments are due **PRIOR** to services taking place. Delco Doggie reserves the right to deny services if prior payment is not received.
- (2) All payments are to be in the form of **CASH** or **CHECK** only, all checks should be made payable to Stacey Pekarsky.
- (3) A "Return Check Charge" of \$25 will be incurred for all returned checks.
- (4) Client can choose to pay for multiple scheduled services at one time, in the event that a pre-paid service is cancelled, the client may request either an immediate refund or a credit towards future services.
- (5) There will be an additional late-night charge of \$5.00 for requested visits after 9:00 P.M.
- (6) Emergency calls between Midnight and 6:00 A.M. will be at **DOUBLE** the listed per visit rate regardless of the cause of the emergency.
- (7) All food and supplies will be provided by Owner. With multiple day sittings, Delco Doggie reserves the right to purchase additional food and/or supplies for animal(s) if needed. Owner agrees to reimburse Delco Doggie for said additional food and/or supplies immediately upon return.
- (8) During an in-home boarding agreement, clients returning home early **WITHOUT** notifying Delco Doggie, will also be charged for visits as contracted.

Emergency Medical Care:

- (1) In the event of a medical emergency, Delco Doggie is authorized to obtain emergency veterinarian care as we deem necessary for your pet.
- (2) Delco Doggie will make all attempts to use owner's requested vet, however if care is unavailable, we reserve the right to take your animal to another Emergency Veterinarian in the area.
- (3) Delco Doggie to incur veterinarian costs in the name of Owner. Owner agrees to hold harmless Delco Doggie from any liability arising from such veterinary charges. Owner agrees to reimburse Delco Doggie for any out-of-pocket expenses due to Emergency treatment.

Key Policy:

- (1) Delco Doggie requires a copy of your house keys and/or any necessary access codes to be kept on file, prior to the start of service
- (2) An address will not appear on your key chain, a code will be assigned to your key to ensure utmost protection.
- (3) Delco Doggie will leave any retained Keys with owner at last scheduled appointment, if service is terminated prior to last scheduled appointment, there will be a pick-up fee equal to one visit.
- (4) In the event that the owner accidentally, locks themselves out, feel free to call Delco Doggie for use of Key on file. Multiple occurrences are subject to service charge.

Cancellations:

- (1) All cancellations must be made 4 hours prior to scheduled appointment.
- (2) Delco Doggie reserves the right to charge the full cost of the scheduled appointment for any cancellations made less than the 4 hours prior.
- (3) A cancellation fee equal to 2 visits will be charged for all Holiday cancellations within 48 hours of scheduled start time.
- (4) 1 Week notice is required for cancellations of

Inclement Weather:

- (1) Delco Doggie DOES NOT cancel visits due to light rain, light snow or excessive heat or cold. If you would rather your dog not be exposed to this type of weather, please notify Delco Doggie as soon as possible.
- (2) In the event of inclement weather or natural disaster, Delco Doggie is entrusted to use best judgment in caring for your pets and/or home. Delco Doggie will be held harmless for consequences related to such decisions.

General Policies:

- (1) In the event of a personal Emergency or illness, client authorizes Delco Doggie to arrange for another qualified person to fulfill responsibilities. Client will be notified in such a case and reserves the right to cancel the scheduled appointment without incurring any associated charges.
- (2) Should anyone working for Delco Doggie be bitten or otherwise exposed to any disease, ailment or injury directly from Client's animal or premises, it will be the client's responsibility to pay all associated costs and damages incurred by the victim.
- (3) Delco Doggie reserves the right to terminate this contract at any time before or during its term if anyone working for Delco Doggie does not feel comfortable or safe fulfilling the contract obligations. Delco Doggie will notify client immediately if this situation should arise, and work towards a solution if required.
- (4) Delco Doggie reserves the right to deny service to any pets who have a history of biting or fighting amongst themselves.
- (5) All pets **MUST** be current on all vaccinations prior to service.
- (6) Delco Doggie reserves the right to contact the local Animal Control Officer in the event a pet runs away.
- (7) Delco Doggie will give a **\$10.00 CREDIT** for any referral entering into a pet sitting agreement for regular walking services.

Signature of Owner

Date

Delco Doggie, Springfield PA 19064

Date